NICODOM Spectral Libraries - ordering instructions

This file includes the complete information you need to purchase Nicodom Spectral Libraries (FTIR, NIR, Raman).

For purchase of FTIR parts and accessories go www.nicodom.cz:

Please read this file before you ask questions, normally you find all answers to your questions in the following paragraphs.

NICODOM/Contact:

NICODOM s.r.o., Hlavni 2727, CZ-141 00 Praha 4,

Czech Republic, Europe

Phone/Mail Box (new numbers from 12/2020):

+420-602133614, +420-270006027 Fax: +420-270006028

E-mail: ftirspectra@gmail.com

Company info: http://www.nicodom.cz/

1. Step 1 - Request a Quotation

Please Provide:

- Your full contact data
- What product are you looking for detailed info is downloadable
- Requested data format (X-code, see the Download section)
- Delivery Address (when different from your address)

If your request is complete we e-mail a quotation in 24-48 hours.

2. Step 2 - Select options from our quotation

Our quotation might include some from following options which you must select.

Transportation

- "Prepaid" (you pay to us and we pay to forwarder). Air Mail is default inside EU and FedEx is default for export from EU.
- "EXW" (for EXW provide your account number by FedEx or DHL or UPS and the forwarder will charge directly to your account)

Spectral Libraries ship on CD, download is NOT available.

Payment due

- "Prepayment" (we ship after we receive your payment) or
- "30 days" (your purchasing department must send us a formal purchase order PO).

(Prepayment might be the only option for new customers)

Payment methods

- wire transfer (=bank transfer, electronic transfer), bank info see offer
- on-line (credit card) via a link specified on the quotation
- via paypal.com
- by bank check

Priority fee – select yes or no

Inform us about the selected options and we will send an updated quotation with total price. We cannot give you the total price if you ignore this step.

3. Step 3 - Order, Shipment

Provide the payment or send a formal purchase order = PO (e-mail, fax). Always use our valid quotation and mention its number. Orders with delivery address in EU must include a valid EU VAT number otherwise we charge VAT 21%.

The lead time is part of the quotation. We will send you the tracking number of your shipment. The orders will ship from Czech Republic, Europe.

4. Technical details

Technical requirements

Your operation system should be Windows 10, Windows 8, Windows 7, Windows XP or Windows 2000. Contact us for all other operation systems before ordering.

Free USB port for the hardware key (USB dongle) is required.

Library format

NICODOM spectral libraries can be purchased in different digital formats depending on software package which you own. Be sure you order the correct and supported library format compatible with your software.

Prior to ordering, please specify the data format compatible with your spectroscopic software. We can deliver in more than 12 different formats.

X = Replace the letter X by in the product code by your format code.

Example:

NDPAP-X: Sorry we cannot deliver untill you specify the format

NDPAP -1: Library in Thermo/Nicolet/OMNIC format

NDPAP -2: Library in Bruker/OPUS format, etc.

Visit the "Download" Section of our web for details and format selection.

We strongly recommend to download and test the free demo library to avoid misunderstanings.

If you do not posses any spectroscopic software the library would not work. We can recommend you spectroscopic software but we do not sell it.

Third Party Software

NICODOM spectral library is a set of data (spectral curves with description) which can be processed by third party software owned by customer (special spectroscopic software). Processing of NICODOM Data (display options, search algoritms, search for peaks, interpretation, text search, print options etc.) is determined by features of third party software. Conformity of library spectra with customer spectra is influenced by quality of customer spectra. Please download the demo library to understand what are you ordering – the full version just will have more spectra.

Software Protection System

The NICODOM IR Libraries are copy protected. You are buing a permanent perpetual licence (not limited by time). Library only works with hardware key "USB Dongle" supplied by Nicodom (transferable device similar to USB flash memory).

Library can be installed on more computers, the hardware key can be physically transferred between computers, the library works on computer where USB dongle is inserted. One dongle = one licence fee. You cannot order more dongles if you buy one licence. Format 11 uses the Mac Address protection.

Multiple licence

Most customers buy single licence and transfer the hardware key between PCs.

To use the protected Nicodom IR Libraries on more computers without limitation (at the same time), additional licence is required. Contact us for details (reduced fees).

Licence Agreement

By installing, copying, or otherwise using the SOFTWARE, you agree to be bound by the terms of the Nicodom Software Licence Agreement. The Licence Agreement is a part of the software installer, you must accept it to proceed the software installation.

5. Definitions

Read this paragraph if you are not sure what means "contact data", "formal purchase order" or "distributor/reseller".

a. "Contact data". We want to know who you are and where are you located. Contact data are: Contact person name, Company/Institution name and address (street, city, ZIP), country, phone number, e-mail webgape). Sorry we do not respond to anonymous requests.

b. "Formal Purchase Order".

Typically issued by purchasing department of your company/institution, with formal header, purchasing agent name and contact, delivery address, payment terms, referring to our valid offer, signed and stamped. If you are unable to send us formal order than prepayment is required.

c. "Distributor".

We will be pleased to provide a distributor discount. You have to proof that you are a real distributor. From a typical distributor (company or person) we expect long term cooperation, technical skills, positive reputation, broad base of customers. Typical distributor has a webpage showing products which he distributes. Distributor seeks and visits customers, installs software, repairs systems etc.

"Reseller". We will be pleased to provide a reseller discount. Typical reseller (company or person) arranges the purchase for his customer. This is mostly a bussiness company without technical background, it does not have potential of repeated orders.

6. EU Compatible transaction

Read this paragraph if you are located outside of EU and if you have import barriers or if you do not have valid EU VAT number.

Our listprice is the export price without VAT (=local tax). For a VAT extemption we have to declare that the goods left EU. The export is done by our Fedex agent and we have to declare the real value (same what you pay) of the goods. If you want to export from EU yourself or if you are EU based company/person without valid EU VAT number we have to charge VAT 21%. EU does not allow export to some countries.

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